Deposits and Withdrawals Policy

Once you have received the confirmation that your account application is confirmed, and your trading account is ready for funding, you can use the methods below to fund your account. Prior to funding your account, please consider the following information:

- We do not accept any third-party transfers.
- All transfers should be from or to an account under your name.
- All payments and related communication will only be maintained if the request is sent from your registered email address.
- You cannot withdraw more than your free margin.
- We will process your withdrawal request within 24 hours, but processing times are subject to the receiving bank's processes, which are beyond our control (international bank transfers may take up to 2–3 days to complete).

Deposit

- Bank Wire: For funding information, you may follow the instructions, which will be sent to you automatically upon completion of your account application. You may also email info@zyzcapitalltd.com to request bank instructions or any other information.
- Electronic Payment Systems: USDT, Bitcoin, Ethereum and all other cryptos, Credit/Debit Card.

Withdrawal

Withdrawal requests received before 11:00 A.M. GMT+3 will be processed within the same day. Any requests received after this time will be processed the next day. Please note that these timings are based on our best effort and may vary up to 48 hours. To request a fund withdrawal, please visit the 'Withdrawals' section inside your client portal.

Note: The Client can select any available payment method of withdrawal offered by ZYZ Capital Limited, subject to sufficient availability of funds in the particular payment channel through which ZYZ Capital Limited will process client withdrawals.

In case of insufficient availability of funds in the client's requested payment method, ZYZ Capital Limited will notify the client to either withdraw funds to the client's bank account or to select from any other available payment method.

ZYZ Capital Limited reserves the right to suspend any particular E-Payment channel for withdrawal requests. Should such an event occur, the client has the option to choose bank wire transfer withdrawals or other E-Payment channels available at ZYZ Capital Limited.